

## Member Support Steering Group Annual Work Plan 2014/15

MSSG Meeting	Detail
13 March 2014	<ul style="list-style-type: none"><li>• Final Core Programme 2014/15</li><li>• Membersphere/Lagan Lite Update</li><li>• Data Update (Customer Services)</li></ul>
11 September 2014	<ul style="list-style-type: none"><li>• Update on Membersphere</li><li>• Update on Councillor Casebook</li></ul>
27 November 2014	<ul style="list-style-type: none"><li>• Itrent and Member Claims Review</li><li>• Review of Support Facilities for Members at West Offices</li><li>• Draft Induction programme for Newly Elected Members 2015</li><li>• Review of Members Bulletin</li></ul>
29 January 2015	<ul style="list-style-type: none"><li>• Update on Membersphere</li><li>• Update on draft Induction Programme</li></ul>
12 March 2015	<ul style="list-style-type: none"><li>• Draft of Core Programme of Member Training for 2015/16</li><li>• Update on Induction Programme for Newly Elected Members</li></ul>

**In addition to the above the Steering Group will also consider other items including suggested training throughout the year.**